Skrill Plentymarkets Module Configuration Guide

Integration with Skrill via Plentymarkets

This guide describes how to install and configure the Plentymarkets module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.3

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Version Control Table

Date	Version	Description
August 2020	1.0	Guide Created
May 2022	1.1	Changed administrator email to processing email
December 2022	1.2	Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.
February 2024	1.3	New payment methods, new supported countries adjustments for Skrill general settings admin page

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to install and configure the Skrill Plentymarkets module. It assumes that you have an existing Plentymarkets installation.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions, and commands.
File path	Used to indicate a file path or folder structure.
Glossary	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. INTRODUCTION

What is the Plentymarkets module?

Plentymarkets is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

Plentymarkets has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via Plentymarkets.

Skrill customers using Plentymarkets have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form here.

Once your application is approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your Plentymarkets backend and start taking payments.

3. INSTALLING AND CONFIGURING PLENTYMARKETS

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Plentymarkets module. The secret word is used to authenticate the data sent back to your Plentymarkets server after payment. You must obtain the IP address of your Plentymarkets server to configure the API/MQI password.

1. Log in to your Skrill merchant account at www.skrill.com
2. Go to **Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1).**
3. Set API / MQI Password using the toggle, type and confirm by clicking **Save.**
4. For each section, specify the IP address(es) or IP address range of your Plentymarkets server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
   - A single IP address (e.g., 145.76.160.206 using the example above).
   - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2).
   - A subnet in CIDR notation (e.g., 192.168.0.0/24).
5. Set Secret Word using the toggle and click **Save** to confirm.
   Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

Figure 3-1: Configuring a Secret Word and API/MQI Password

Installing Skrill plugin in Plentymarkets:
The next stage of the Plentymarkets integration is to configure the Plentymarkets module to connect to your Skrill account. The steps are as follows:

- Go to Plugins »Purchases.
  - All plugins purchased on plentyMarketplace will be displayed here
- Click on Install plugin in the line of the plugin.
  - The Install plugin window will open

- Select the plugin version from the drop-down menu.
  - The newest plugin version is pre-selected
- Click Install.
  - The plugin will be installed and available in the plugin overview

Refer to this link for more details.

Configure Skrill in Plentymarkets

- Type Skrill in the top right menu.
- Click General Settings. **(Figure 3-2)**
- Complete all requested information **(Figure 3-3)**.
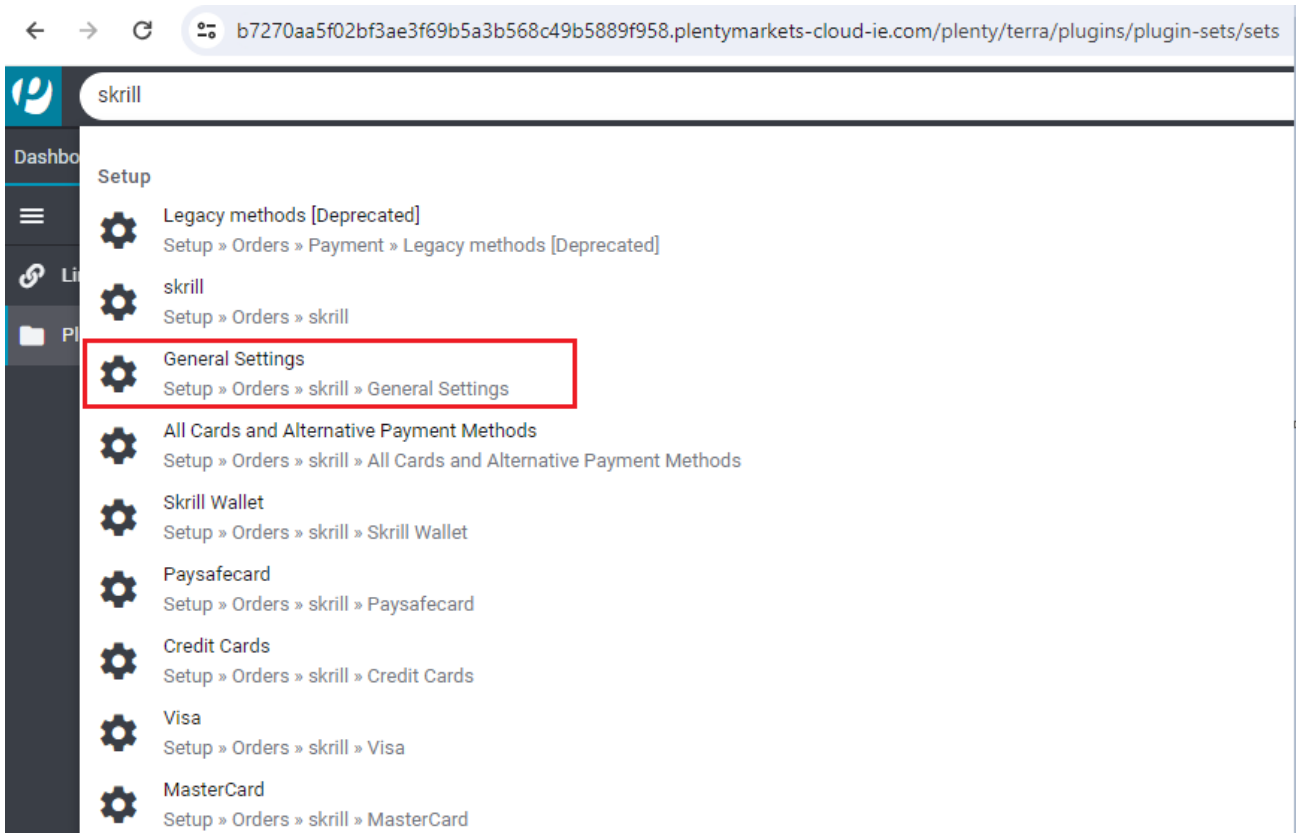
Figure 3-2: Search for Skrill General Settings

General Settings

Merchant ID *	58010731
	Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.
Merchant Account (email) *	merchantemail@gmail.com
	Your Skrill account email address.
Recipient *	Shop Receipient
	A description to be shown on Quick Checkout. This can be your company name (max 30 characters).
Logo Url	https://www.skrill.com/fileadmin/content/images/brand_centre/Sl
	The URL of the logo which you would like to appear at the top right of the Skrill page. The logo must be accessible via HTTPS or it will not be shown. For best results use logos with dimensions up to 200px in width and 50px in height.
Shop Url	https://yourmerchantshop.com/
MQI/API Password *	•••••
	When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings
Secret word *	•••••
	This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.
Username	abc123
	Username for Plentymarkets admin page
Password	•••••
	Password for Plentymarkets admin page

Save configuration

Figure 3-3: Skrill Settings with example values in Plentymarkets backend

Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skrill merchant account.
3. Enter the API password and Secret word that you set up in the previous section.
4. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form.
5. *Optional -* Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://).

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (processing email)	The processing email address which is linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Recipient	*Optional* - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	*Optional* - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/ fileadmin/content/pdf/ acme.png
Shop URL	URL for the home page of your shop without the index.php e.g., if your shop is located at https://myshop.com/index.php you would enter https://myshop.com.	https://myshop.com
MQI/API Password	The API password. This field is mandatory. It allows the Plentymarkets serverto receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Plentymarkets servers.	N/A
Username	Username for your Plentymarkets admin.	N/A
Password	Password for your Plentymarkets admin.	N/A

4. DISPLAYING PAYMENT METHODS

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. Refer to the below figure.

Figure 4-1: Example Payment method section

For each payment method, specify whether it should be enabled **(Table 4-1)** in the list of Payment methods displayed in the Plentymarkets Checkout. For each separate payment method full supported country list will be visible at the top of the page **(Table 4-1)**. See the *Skrill Quick Checkout Integration Guide* for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer's country.

Table 4-1: Payment Method Settings

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer's country is not supported (determined by the country set in the billing address the customer chose in the Plentymarkets Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com to discuss activating the specific payment option.

All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Plentymarkets Checkout payment information section is in **(Figure 4-2)** .

Figure 4-2: Setting up combined Skrill logo

Figure 4-3: Multiple log

5. CUSTOMER EXPERIENCE

This section describes the customer's checkout experience when using the Skrill Plentymarkets module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Plentymarkets Module.

Figure 5-1: Plentymarkets Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form.

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will as shown:

Figure 5-3: Successful Payment

4. Click **Continue** to return to the Plentymarkets Order Confirmation screen. This screen contains the unique order number for this payment.

Figure 5-4: Order Confirmation in Plentymarkets Checkout

6. PAYMENT INFORMATION

The Plentymarkets module provides payment information in the Order screen with information about the payment method used for an order.

Figure 6-1: Payment Information Example

The Payment Information section includes the following information shown:

1. The payment option selected in the Plentymarkets Checkout.
2. The payment status.
3. The country the payment order originated from. This information is obtained by Geolocation using the Customer's IP address.
4. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g., EUR for Euros.

Refunding Payments

The process for Refunding customer payments is as follows:
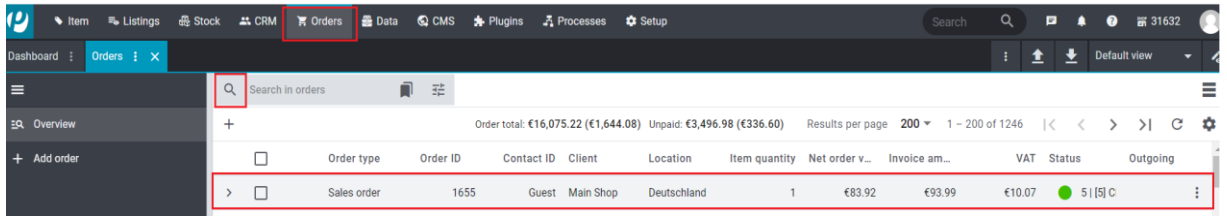
1. Go to **Orders** > **Orders**.

2. Carry out the search to display orders.
3. Open the order for which a credit note should be created. Note that the orders can only be opened in the list view.
4. On the top click on **Create Orders** (basket icon) > **Create Note**
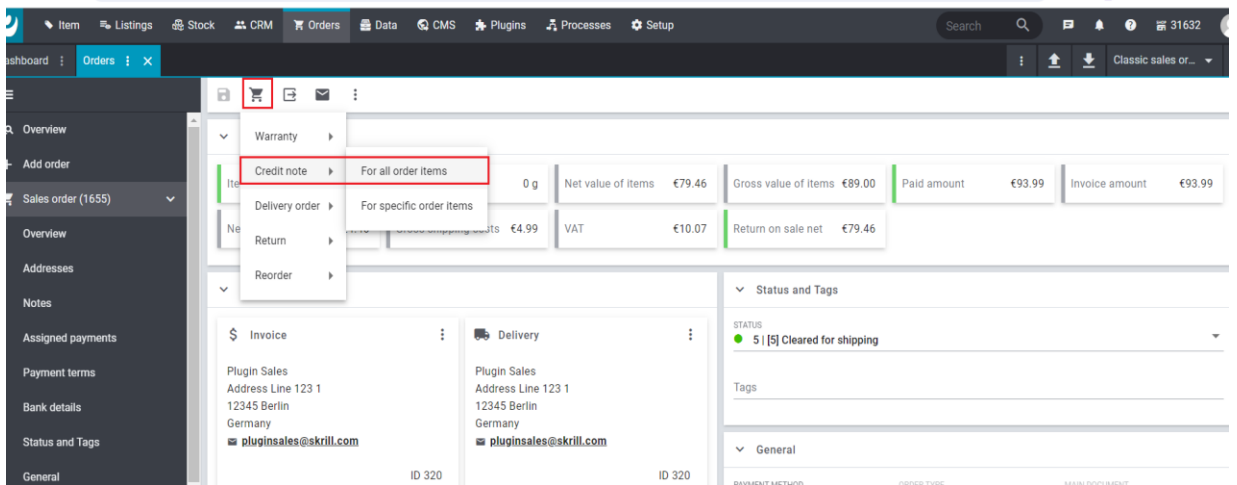
5. **Save** the settings (floppy icon)
6. The credit note order is created which will trigger the refund event from Skrill plugin. This is visible if you scroll down to the bottom of your order and also over **Orders** > **Payments section**
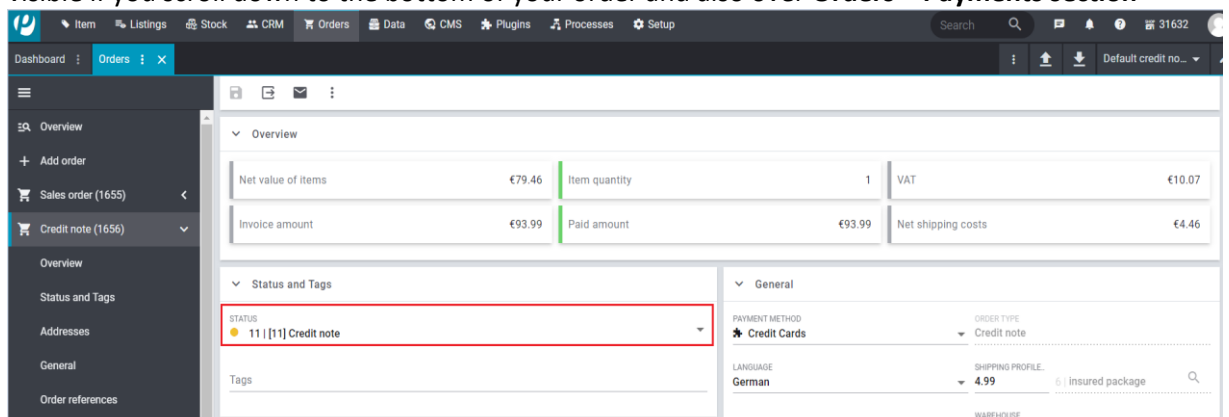
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Figure 6-5: Refund Completed and visible.

7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.