

Skrill Module Configuration Guide

Integration with Skrill via Wix

This guide describes how to configure the Skrill module for taking payments on your Wix website

www.skrill.com

Version 1.2

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Version Control Table

Date	Version	Description
May 2021	1.0	Guide Created
May 2022	1.1	Administrator email has been replaced with processing email.
December 2022	1.2	Removed reduced header and footer section.
		The count of merchant accounts has been corrected.
		Updated new gateway images.

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to connect and configure the Skrill module on your Wix dashboard. It assumes that you have an existing Wix installation.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description	
Code example	Used to illustrate example code, functions, and commands.	
File path	Used to indicate a file path or folder structure.	
Glossary	Glossary term	
Menu1 > Menu option2 >	Indicates a menu path.	

2. INTRODUCTION

What is the Wix eCommerce platform?

The Wix eCommerce platform provides businesses with all the professional tools and services they need to sell online and in-store. It allows merchants to build their eCommerce business and sell on multiple sales channels, including web and mobile storefronts, social media channels, online marketplaces, and physical retail locations, as well as manage and track everything with an advanced, integrated dashboard: from inventory, orders and fulfillment to payment and brand marketing.

Skrill's online payment solution called Quick Checkout was fully integrated into Wix. Connecting and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option to accept payments with Skrill on the Wix eCommerce platform.

Skrill customers using Wix have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form here.

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account. Please follow the below steps:

- a. Sign in to your Skrill account once verified and go to "Settings" >> "Developer settings" >> "API / MQI / GSR / CVT Management" to create a Secret Word and API password.
- b. Insert them into the form along with your Merchant ID and Merchant E-Mail Address.
- c. Click the Connect My Account button on Wix dashboard. You will be then connected, and ready to accept payments with Skrill.

3. CONNECTING AND CONFIGURING WIX

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill module. The secret word is used to authenticate the data sent back to your Wix server after payment. You must obtain the IP address of your Wix server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

ping <server domain name>

For example:

ping example.wixserver.com

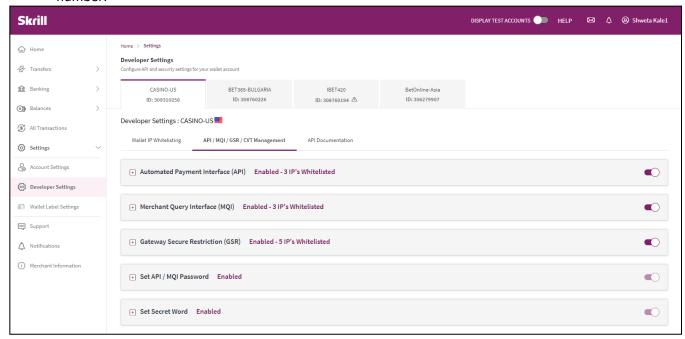
Pinging example.wixserver.com [145.76.160.206] with 32 bytes of data:

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Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address. You can setup the secret word and API/MQI password as follows:

- 1. Log in to your Skrill merchant account at www.skrill.com.
- 2. Go to Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1).
- 3. Set API / MQI Password using the toggle, type and confirm by clicking Save.
- 4. For each section, specify the IP address(es) or IP address range of your Wix server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g., 145.76.160.206 using the example above).
 - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2).
 - A subnet in CIDR notation (e.g., 192.168.0.0/24).
- 5. Set Secret Word using the toggle and click **Save** to confirm.

Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, 1 number.



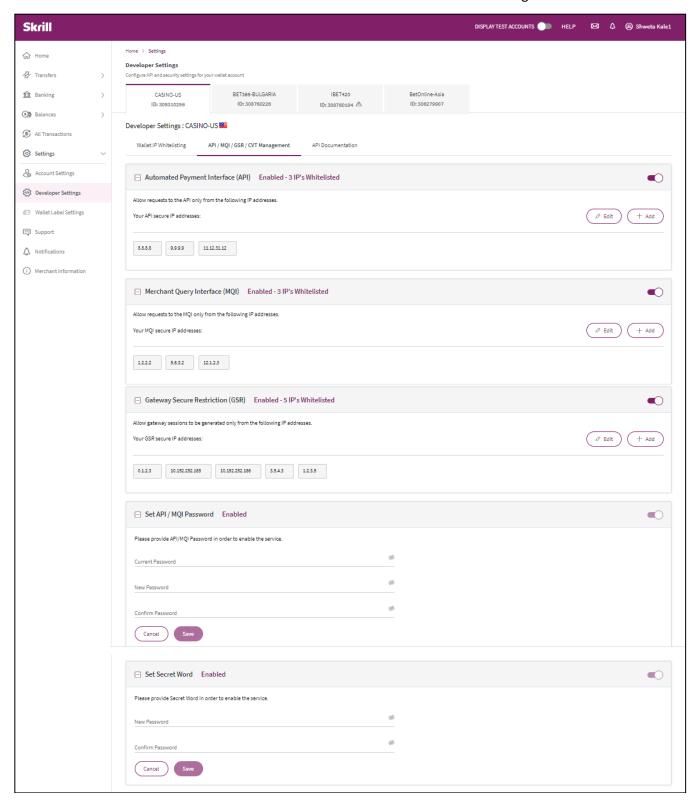


Figure 3-1: Configuring a Secret Word and API/MQI Password

Configure Skrill on your Wix dashboard

The next stage is to configure the Skrill module. The steps are as follows:

- 1. Go to your Wix dashboard on desktop.
- 2. Select Settings.
- 3. Go to Accept Payments.

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- 4. Next to Skrill, click Manage.
- 5. Insert your Skrill credentials (Figure 3-2).

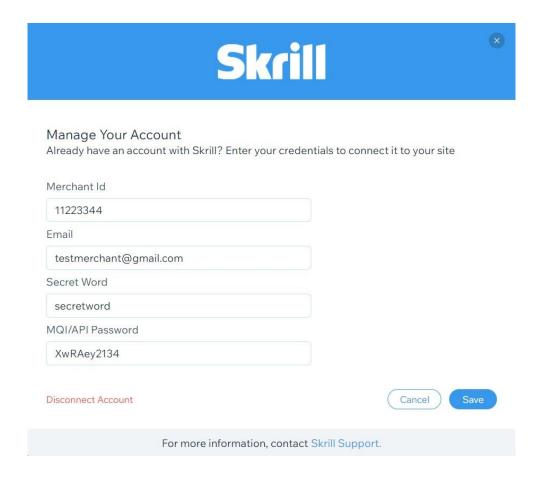


Figure 3-2: Skrill Settings with example values in Wix dashboard

Configure Skrill Settings

Configure the Skrill Settings as follows:

- 1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
- 2. Enter the processing email your Skrill merchant account.
- 3. Enter the API password and Secret word that you set up in the previous section.

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (processing email)	The processing email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
MQI/API Password	The API password. This field is mandatory. It allows the Wix server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Wixservers.	N/A

4. CUSTOMER EXPERIENCE

This section describes the customer's checkout experience when using the Skrill module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in Skrill module.

3 Payment

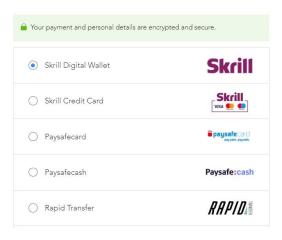


Figure 4-1: Checkout payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form.

3.

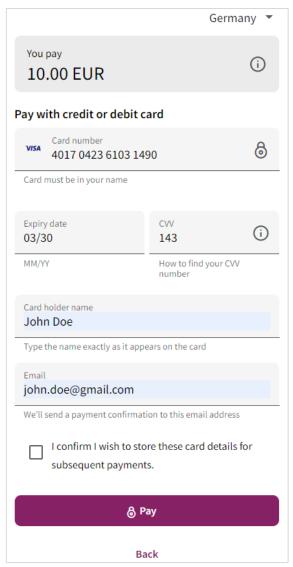


Figure 4-2: Enter Payment Details in the Skrill Payment Form

4. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:



Figure 4-3: Successful Payment

5. Click **Continue** to return to the Wix Order Confirmation screen.

Thank you for your order, Customer Last name.

You'll receive an email confirmation soon.

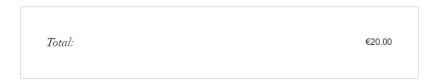


Figure 4-4: Order Confirmation in Checkout

5. REFUND INFORMATION

To complete refund, please login to your Skrill merchant account and follow the below steps:

- 1. Click All transactions.
- 2. Find the transaction which should be refunded.
- 3. Click partial refund from right hand side column.
- 4. Type the amount which should be refunded (full/ partial refund).
- 5. Click confirm return.

This will ensure money are returned to the customer, however, to update your Wix dashboard, please follow the below steps:

- 1. Go to **Orders** in the Wix dashboard.
- 2. Find the customer's order you would need to refund.

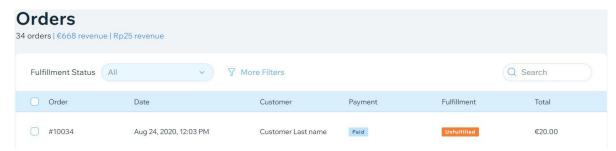


Figure 5-1: Search for Order

3. Click on the order you would like to update.

Order Summary (1 item) Add Tracking No. Products to Ship I'm a product €10.00 €10.00 x 1 SKU: 364115376135191 Color: Black Payment Info Create an Invoice Paid with Skrill Subtotal €10.00 Shipping €0.00 Tax €0.00 €10.00 Total Transaction ID #3262463736 (§) Issue Refund

Figure 5-2: Order details

4. Select Issue Refund

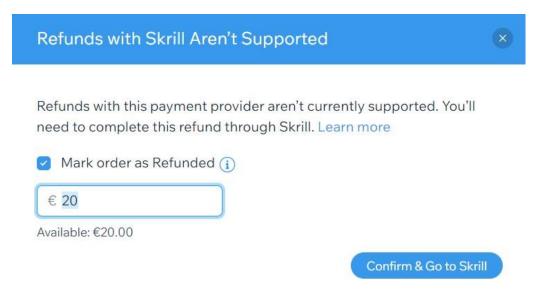


Figure 5-3: Refund Payment

- 5. Type the amount which should be refunded (full/ partial refund).
- 6. Once you confirm the amount you will receive the green pop indicating your records are up to date (Figure 5-4).

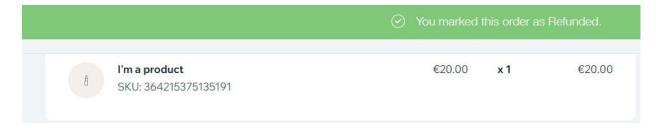


Figure 5-4: Refunded Payment

6. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 6-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.